

# BE A CERTIFIED © FACILITY MANAGER (CFM)

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# **CFM CERTIFICATION**

The most respected global credential in facility management

The Certified Facility Manager (CFM) credential sets the industry standard for ensuring the knowledge and abilities of practicing facility managers.

More than ever, recognizing competency and high performance-establishing benchmarks, defining competence and setting performance standards - is vital to the global economy. Never before have the public, employers and government agencies relied as much on certification organizations as they do today. Professional associations are now taking a lead role in developing these credentialing programs, and IFMA's CFM program was the first in facility management.





IFMA's certification process is designed to assess competency in the field through work experience, education and the ability to pass a comprehensive exam. Since the program began in 1992, more than 3,100 facility managers from 32 countries have achieved this prestigious recognition.

### **COMPETENCY-BASED**

The CFM Exam is competency-based, testing what a person can do compared to standards that define the practice of facility management. One cannot take a course or a simple knowledge-based exam to earn the credential. IFMA's competency-based program is at a higher level than a knowledge-based program, reflecting the growing importance of facility management in the international business world.



In addition, the CFM is the only global facility management certification available. Every country that chooses to localize the exam must maintain a certain percentage of global questions on their exam; however, they also include a number of regional/local questions, allowing facility

managers to practice in their own countries and have the skills and knowledge to practice globally as well. There are currently five different exams available: United States, Canada, European Business English, Dutch and German, with localizations for other countries under way.

Goals of IFMA's certification program:



Assure professional excellence

GOAL 2

Establish standards for global professional practice

# GOAL 3

Promote the added value of the profession

GOAL 4

Influence the future direction of the profession



# IFMA'S CFM EXAM REVIEW COURSE

This is the definitive course of preparation for IFMA's Certified Facility Manager Examination. The course is designed to assist facility professionals seeking certification with preparation for the competency-based examination.

The instructors for the course are Certified Facility Managers who have many years of facility management experience and can inspire participants' confidence in their ability to successfully complete the examination, earning the distinction and privilege of being a CFM.

The course is organized around the following nine areas of facility

management competency:
Leadership and Management,
Planning and Project
Management, Communication,
Operations and
Maintenance, Finance
Quality Assessment and
Innovation, Human
and Environmental
Factors, Real
Estate, and
Technology.

REGISTRATION & FEES:

N780, 000 (Exam fees inclusive)

Venue: Virtual

**Learning Objectives** 

Become more confident and comfortable when you take the exam

Update and assess your knowledge and skills related to each competency area

Learn about the format of the exam and review sample questions

# Paul O. Erubami MSc, SFP, FMP, CFM, CBIFM

Paul is a certified facility manager of both the International Facility Management Association (IFMA) and the British Institute of Facility Management (BIFM). He is a qualified instructor for the Essentials of Facility Management (EoFM), Facility Management Professional (FMP), Sustainability Facility Professional (SFP) and the Certified Facility Management (CFM) with FM Learning System programs for IFMA. He is an industrial and business process engineer, real estates and property manager with over 15 years' experience working in strategy implementation, operations systems and processes deployment and change management for oil and gas, telecoms and corporate real estates. Paul is a renowned facilities engineering and real estate strategist acknowledged for delivering satisfactory results on all types of facility management contracts.

Paul is an architecture graduate with honours from Ambrose Alli University Nigeria, bagged a postgraduate diploma in Economics from The University of Portharcourt Nigeria as well as an MSc in Industrial Engineering and Operations Management from The University of Nottingham, United Kingdom. He holds the Certified Facility Manager (CFM), Sustainability Facility Professional (SFP) and the Facility Management Professional (FMP) credentials of IFMA USA, as well as

certified (CBIFM) by the British Institute of Facility Management (BIFM). Paul is currently working on his doctor of business administration (DBA) degree at Walden University, USA.

After a few years running his facilities services and photography outfits, Paul worked as FM Services Manager for the Church of Jesus Christ of Latter-day Saints where he was responsible for managing the state-of-the-art Aba Nigeria Temple Complex among others. He also had brief stints working in the property management sector in the United Kingdom and with Halliburton Ghana. Before taking on his current entrepreneurial endeavours as CEO of Max-Migold Ltd and Executive Director Operations and Technical for Eliezer Group, Paul worked as General Manager in Alpha Mead Facilities and Management Services Ltd. During this time, he had responsibility for large scale Oil & Gas, and telecoms integrated facility management contracts including the Shell Nigeria offices and residences, the Schlumberger NTC Camp in Port

Harcourt Nigeria, the Nokia Solutions and Networks Africa hub management, as well as AMF's subsidiaries in Ghana, Kenya and South Africa.



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